

## Apprenticeships

# Level 3 Team Leader / Supervisor (Leadership for Managers)



### Course overview

This programme will help you to develop and lead a team or service to achieve improved results for better patient outcome or staff experience. It explores leadership and encourages learners to develop their leadership attributes through self-reflection and self-discovery as well as through group learning and support.

### What will I learn?

The course content includes understanding how to lead and manage people, building relationships using effective negotiation and influencing skills, communication, operational management, and project management and how to manage finance from a departmental level.

### How will I be taught and assessed?

A combination of taught sessions, action learning sets, on-line learning, self-directed research, coaching, 360 report and a work-place project. You will be assessed through both informal group discussions and Q&A sessions, as well as an End Point Assessment.

### What can I do next?

On completion, candidates may in the future, progress on to the Level 5 ILM Operational / Departmental Manager or may choose to register as an Associate member with the Institute of Leadership and Management to support their professional career development and progression.

Course Title: Level 3 Team Leader /  
Supervisor (Leadership for Managers)

Course Duration: 12-18 months

Entry Requirements: You are expected to have your Level 2 Maths & English, or a willingness to work towards them.

### Contact information

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