

Apprenticeships

Level 5 Operations / Departmental Manager (for Leaders)



Course Overview

This programme will help you to develop and lead a team or service to achieve improved results for better patient outcome or staff experience. You will gain knowledge and skills of how to drive this through organisational change, motivation and staff engagement, whilst setting clear standards and expectations aligned with Trust values.

What will I learn?

The learning is to improve your own self-awareness, management skills and development through problem solving and decision making. The course content includes understanding how to lead and manage people, building relationships and understanding your stakeholders, communication at a senior level, operational management, and project management and how to manage finance from an organisational/divisional/departmental level.

How will I be taught and assessed?

You will be taught through a combination of monthly taught sessions, action learning sets, on-line learning, self-directed research, coaching, 360 report and a work-place project. Assessment will be through a mix of informal and formal assessment, such as group discussions, written assignments, and an End Point Assessment.

What can I do next?

You could go on to further study and top your diploma up with credits to gain a degree. Alternatively, employees at LTHTr could continue onto our inhouse Senior Leadership programme.

Course Title: Level 5 Operations /
Departmental Manager (for Leaders)

Course duration
2 years 3 months

Entry requirements

There are no formal entry requirements to come on the programme. The learner must be working in a role where they are able to demonstrate the skills and knowledge obtained and put into practice within their role. This would be a senior manager position in charge of an area or a service or aspiring to be so and is already in a manager role. The learner must be responsible for setting, achieving, and be accountable for department or service level goals and objectives within a Health Care/NHS setting.

Contact information

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