

Library Knowledge Alert

Care Certificate: Communication

Books

Communication in nursing and healthcare : a guide for compassionate practice by Gault, I. (2016)

Fundamentals of care: a textbook for health and social care assistants Peate, I. (2017) (See chapter 8 for communication)

Clinical skills for healthcare assistants and assistant practitioners by Whelan, A. (2016) (See chapter 2 Communication in healthcare)

Essential knowledge and skills for healthcare assistants by Rawles, Z. (2014) (See chapter 5 for communication)



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Journal Articles

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1. [Elements of care, part 3: communicating](#)

Peate, I. *British Journal of Healthcare Assistants*, 2024; 18(3): 84-89

2. [How do you know if you are communicating empathically?](#)

Grainger, A. *British Journal of Healthcare Assistants*, 2021; 15(7): 340-344

3. [People with hearing loss—removing the barriers to communication](#)

Burgess, P. *British Journal of Healthcare Assistants*, 2017; 11(9): 444-450

4. [Care Certificate Standards 5 and 6: working in a person-centred way; and communication](#)

Peate, I. *British Journal of Healthcare Assistants*, 2016; 10(1): 36-43

5. [Communication and the support worker](#)

Stonehouse, D. *British Journal of Healthcare Assistants*, 2014; 8(8): 394-397