

Lancashire Teaching Hospitals NHS Foundation Trust

INDUCTION HANDBOOK

FOR STUDENT MIDWIVES







2 WELCOME 3-6 OUR TEAM 7 TRUST VALUES 8 MAPS 9 ABOUT US 10-12 CLINICAL AREAS

- 14 GENERAL INFORMATION
- 15 INDUCTION CHECKLIST

STUDENT SUPPORT

16 ACCESSING YOUR ROSTER



Welcome

To Lancashire Teaching Hospitals NHS Trust

Congratulations on securing your place as a student midwife at LTHTR - We hope you enjoy working here as a valued member of our team!

This Handbook has been designed to give you a brief introduction to the trust, the areas you will be working in and to some of the members of our team. We also aim to introduce you to some vital information that you will need when you join us.

We hope to make your transition into midwifery as smooth as possible and would welcome any feedback you may have along the way.

Lancashire Teaching Hospitals **NHS Foundation Trust**

ManagementTeam





EMMA ASHTON Divisional Midwifery and Nursing Director



JOANNE GOSS Consultant Midwife



LAMBERT Deputy Divisional Midwifery and Nursing Director



LAURA THORPE Matron in Midwifery Led Services



MARIE RYAN Matron for Complex Care



DEBBIE GIBBONS Safeguarding Named Lead



NEESHA RIDLEY Divisional Clinical Governance and Risk Manager

Lancashire Teaching Hospitals NHS Foundation Trust

Our Senior Corporate and Medical ManagementTeam







EMMA ROMANO
Obstetric Clinical
Director

Consultants:

- Saina Ahmed
- Christian Amoah
- Safiyya Choudhri
- Raj Mohanraj
- Lauren Murphy
- Joanna Smith
- Jenny Barber
- Charlotte Cox
- Zosia Detko
- Emma Ingram
- Julie Guiver
- Nicola Loster
- Jemimah Obaro
- Happy Towadros



A brief introduction to some of

Our Specialist Midwives



COOKSON
Fetal Monitoring Lead



LAURA
HOSKIN
Infant Feeding Lead



HASSIN
RASSOOL
Digital Lead Midwife



BRYONY
WARNER
Diabetes Specialist
Midwife



ANDREA
WHITEHEAD
Service Improvement



CATHERINE
NEILD
Public Health Lead



LISA
SNAPE
Safeguarding Lead



CRADDOCK
Screening lead



NICKY
HEYWORTH
Perinatal mental health



GILLIAN BYRNEInformation Technology
Lead



BRITTANY OGDIN

Practice Development

Midwife



POPE
Screening Lead



CHANTELLE
MCCANN
Clinical Governance
and Risk Lead



ALISON WADE
IOL AND ELCS Flow
Lead



MCDONALD

Maternal Medicine

Midwife



CLAIRE
BRAITHEWAITE
Bereavement Midwife

A brief introduction to some of

Our Delivery Suite CoOrdinators and Community Team Leaders





LIZ HOLMES DS Co-ordinator



LINDSEY WALL DS Co-ordinator



DS Co-ordinator



LYNNE WIGNALL DS Co-ordinator



GOVES DS Co-ordinator



JACKIE BURGESS DS Co-ordinator



BECKI WOLFENDEN DS Co-ordinator



GABBY HOLLAND DS Co-ordinator



CHOILING KONG DS Co-ordinator



DEENA GOVINDE DS Co-ordinator



SKINNER DS Co-ordinator



Team Leader



REBEKAH GRANT Team Leader



ANGELA GONZALES

Team Leader



SARAH INKPEN



Team Leader

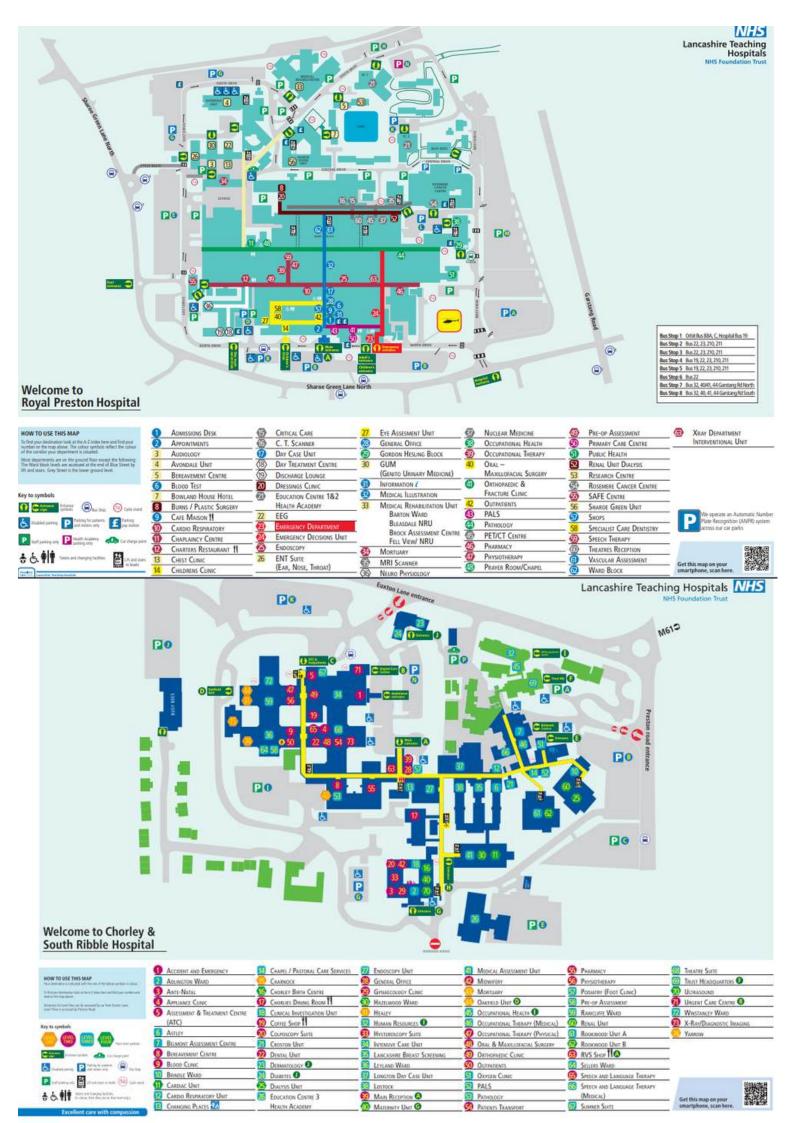
Trust Values



At Lancashire Teaching Hospitals, trust values are at the forefront of care we provide for women, babies and families throughout their maternity care.

These include:

- Caring and Compassionate We treat everyone with dignity and respect, doing everything we can to show we care.
- Recognise Individuality We respect, value and respond to every person's individual needs.
- Seeking to Involve We will always involve you in making decisions about your care and treatment and are always open and honest.
- Team Working We work together as one team and involve patients, families and other services to provide the best care possible.
- Taking Personal Responsibility We each take personal responsibility to give the highest standards of care and deliver a service we can always be proud of.



About Us



At Lancashire Teaching Hospitals, we currently offer 4 places of birth. These are Preston Birth Centre (PBC - alongside midwifery unit), Chorley Birth Centre (CBC - freestanding midwifery unit), Delivery Suite and Homebirth. We have a dedicated Homebirth team, Chorley Birth Centre team and the Tulip team who look after the Diabetic women. We have roughly 4500 births a year.

Your shifts will be on a rotational basis around some/all of the clinical areas including Delivery suite, Maternity A (Antenatal Ward), Maternity B (Postnatal ward and Transitional Care), PBC, Enhanced support team, Antenatal Clinic, Community and CBC.

Our shift patterns in the unit tend to work around an Early / Late/ Long day / Night shift pattern. On community your hours will be based around your clinics/visits and shifts on the birth centres. Shifts on Antenatal clinic can also vary depending on clinics.

Early: 07:30am - 15:30pm (0.5 hour break)

Late: 15:30pm - 20:30pm (0.5 hour break)

Long Day: 07:30am - 20:30pm (1 hour break)

Night: 20:00pm - 08:00am (1 hour break)



Clinical Areas

Delivery suite

'DS' is located on the second floor of the Sharoe Green Unit (SGU). It deals with all high risk labours and inductions and comprises of 12 en-suite rooms including a dedicated bereavement suite. We have one permanent pool and 3 inflatable pools. At the end of the corridor you will find the obstetric and gynaecology theatres where the majority of elective and emergency theatre cases take place. There are two dedicated obstetric theatres - one for elective and one for emergencies.

Tel No: 01772 524731



Maternity A

Maty A is located on the first floor of SGU. It is the Antenatal Ward and looks after all antenatal inpatients and inductions of labour. There are 3 4 bedded bays and 5 side rooms (total 17 beds).

Tel No: 01772 524959





Maternity B

'Maty B' is located on the first floor of SGU. It consists of the postnatal ward and also a transitional care unit where a collaboration between the midwifery and neonatal teams facilitates keeping mothers and babies together within the ward environment. There are 7 4 bedded bays and 3 side rooms (total 31 beds).

Tel No: 01772 524830



Maternity Assessment Suite

'MAS' is located on the ground floor of SGU. It is the first port of call for women needing antenatal or postnatal assessment outside of their routine care bundle. It is an amalgamation of Maternity Triage and Day Assessment Unit. If they need to be admitted they will be transferred from here to the relevant area.

Tel No: 01772 524495



Preston Birth Centre

'PBC' is located on the first floor of SGU. It consists of 4 ensuite birthing rooms with pools and two family rooms. The community midwives office is also located on PBC.

Tel No: 01772 528223





Antenatal Clinic

'ANC' is located on the ground floor of SGU. All complex antenatal clinics take place here as well as some midwife clinics and blood clinics. There is also an Ultrasound scan department who deal exclusively with Obstetric and Gynaecology cases.

Tel No: 01772 524495



Chorley Birth Centre

'CBC' is located at Chorley District General Hospital. It is a brand new state of the art stand alone midwifery unit and consists of 3 ensuite birthing rooms, 2 of which house pools. Tel No: 01254 525235





You will already have met your Clinical Placement Facilitator from the education team but from a midwifery perspective we are here to provide you any further help and support that you may need.





We will be involved with practice elements such as induction, allocation of practice assessors, CPD study days and any other support you may need.

We operate an open door policy so if you need anything and we are available please feel free to drop by the Education Office (next to theatres on Delivery Suite).

Your off duty will be done by the Learning Environment Manager from each placement area. Their details are as follows:

- Chloe Greenhow Delivery Suite
- Ayesha Vorajee Maty A and B
- Amy Berry Ivy Team
- Trish Alton Chorley BC Team
- Bonnie Troughton PBC
- Lisa Maddock ANC

chloe greenhow@lthtr.nhs.uk ayesha.vorajee@lthtr.nhs.uk amy.berry@lthtr.nhs.uk patricia.alston@lthtr.nhs.uk bonnie.troughton@lthtr.nhs.uk lisa.maddock@lthtr.nhs.uk



MORA / PARE Outstanding Signature Process

We recognise that it can be unsettling and frustrating when there are outstanding signatures for your MORA/PARE. To support the process of chasing up these signatures, this document has been created to outline the steps and timeframes for chasing these up.

Ask PS for signature at the time of working together

If remains unsigned, regularly follow-up with the PS utilising various professional channels of commmunication

E.g. email, phoning on shift, approaching on shift

4 weeks

If by 4 weeks it remains unsigned, email the CPF directly (copying in the PS and your AA), including details about the steps you've taken prior to this point

6 weeks

If by 6 weeks it remains unsigned, email the CPF again, who will follow the internal escalation process

Once escalated to the CPF, please ensure that you email with an update once it has been signed – this will reduce the chance of duplicated work.



Health and Wellbeing at LTHTR

At Lancashire Teaching Hospitals we aspire to be a great place to work and the wellbeing of our colleagues is absolutely a priority to us. We know that when colleagues are supported to feel well at work, they are enabled to deliver excellent care for our patients. This is why our organisation has a dedicated, in-house health and wellbeing team, a service focused on caring compassionately for the physical and mental health and wellbeing of our workforce. This service is externally accredited with the Workplace Wellbeing Charter mark and has consistently achieved a rating of 'excellence' across several areas.

We have a number of benefits and a comprehensive offer available to support colleague wellbeing, you can find details of these and more information about the service within our intranet page. If you can't find what you're looking for, or you have a query for our team, please contact us directly via e-mail to healthandwellbeing@lthtr.nhs.uk.

If you need support from our psychological wellbeing service, please e-mail psychologyforstaff@lthtr.nhs.uk or call our helpline on 01772 521394, available Tuesdays and Wednesdays 9.30am to 4.00pm.





Freedom to Speak up Service

At Lancashire Teaching Hospitals, we are committed to creating a culture where every voice is heard, respected, and valued. The Freedom to Speak Up Service is here to support everyone to speak up when they have concerns about patient safety, staff welfare, or any aspect of how we work.

We understand that raising concerns can sometimes feel daunting — but speaking up is essential to improving care and creating a safe, supportive environment for everyone. Our dedicated Freedom to Speak Up Guardians and Champions are here to listen without judgment, offer guidance, and ensure that your concerns are handled fairly and appropriately.

What Can You Speak Up About?

You can speak up about anything that is affecting:

- Patient safety and quality of care
- Your own wellbeing or that of your colleagues
- Concerns about inappropriate behavior or unfair treatment
- Anything you feel is not aligned with <u>our values</u>

Why Speak Up?

When you speak up, you help us:

- Improve patient safety and care
- Foster a respectful and supportive workplace
- Strengthen our culture of openness and learning

How to speak up

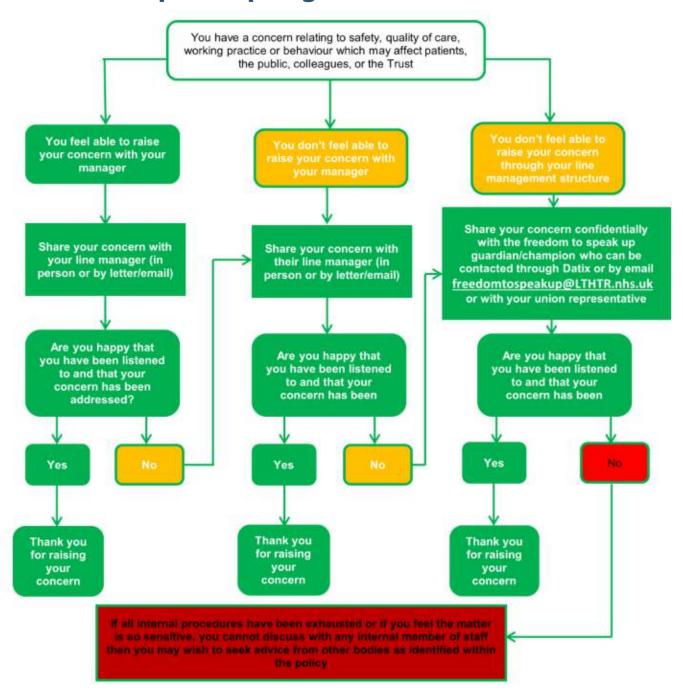
If you see or experience something that causes you to be concerned and worried, there are a number of ways you can speak up to make a difference.

- Raising Concerns to Your Manager
- Raising Concerns via DATIX
- Raising Concerns to the Freedom to Speak Up Service
- Raising Concerns to A Specialised Team
- Raising Concerns to a Trade Union
- Raising Concerns Externally & Whistleblowing

More information on how to explore each of these avenues can be found on the trust intranet page



Freedom to Speak up Algorithm



NOTE: If your concern is about any incident, near miss or issue that could or did have a harmful effect on a patient, colleague, contractor, or member of the public, then this should be reported to your line manager and recorded in Datix







Trauma Risk Management (TRiM)

If you require support following an incident or due to a build up of stress, you can contact one of our fully trained TRIM Practitioners

- TRiM is an evidence based risk assessment tool which is used to assess staff following any incident that they may have found traumatic
- TRiM is completely confidential
- TRiM is not a counselling session or therapy. It is not a group debrief or critical incident debrief
- TRiM is able to highlight if an individual requires further professional help as well as being a form of peer support
- You can choose from a number of TRiM Practitioners and the location you have the assessment
- If necessary, the TRiM Practitioner will a arrange a referral to counselling services and is able to assist with all matters relating to this
- The majority of people will not require counselling services
- The TRiM Practitioner will share useful self-help information and provide an opportunity to talk through the incident

If you would like to access a TRiM assessment please email: trim.wcd@lthtr.nhs.uk

V1 Jan 2025



General Information

Off duty

Off duty is inputted via Employee Online which can be accessed through the intranet if onsite or via the Loop app if at home (see page 15). Your rota will generally be done 6 weeks in advance. If you have any specific requests please contact the Learner Environment Manager of the area in which you will be working (See page 13)

Absence

Please remember to follow Trust and the University Policy in reporting absence. Also, remember to document this on PARE.

Any absence must be reported to.

- Placement Area
- Maternity Manager/ Band 7 01772 524731
- Placement Unit at the University
- Learner Absence (learner.absences@lthtr.nhs.uk)

You need to call every day for absences, unless you have stated it's for a full week

IT systems

We are well on our way to becoming a paperless system here at LTHTR.

The two main computer systems we use are Badgernet and Flex. Badgernet is a dedicated maternity system that enables service users to access their documentation via an app on their phone. They are also able to access information leaflets and a parentcraft course from The Real Birth Company which is currently engaging much larger numbers than our previous parentcraft classes.

Flex is used across the hospital - here in maternity it is predominantly used for accessing test results and some forms of documentation.

You will be given log in details and formal training in both these systems when you start.



Loop App

Download the Loop App to access your roster

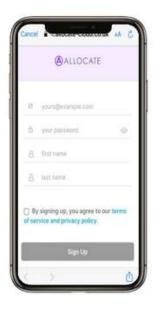
1
Download the Loop app from the appropriate smartphone store. The landing page screen will appear.
Select Sign Up or Sign In

2 Make sure you have your chosen email address and mobile number to hand and select Continue. 3
Enter your Email, Password, First
Name, Last Name and Phone Number.
Tap the terms of service and privacy
policy to view and read. Tick the box
to agree. The Sign Up button will be
greyed out until you agree.



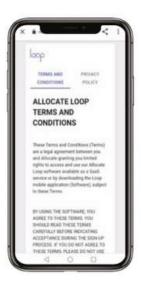
Stay Organised and Connected with Loop
To create a Loop account you will need a personal amail address and mobile number

Content



4 Read the Allocate Loop Terms and Conditions 5 Once you have agreed to the Terms and Conditions, you have the option to add a **phone number** for another **Sign in** option. Enter your phone number and press **Continue** or press **Skip This Step**

6
If entered correctly, you will get a notification with a verification code. Enter the code and press Confirm, or Resend Again if the code has not been delivered.







Loop App

7 Once you have agreed to the terms, and (optionally) added a phone number, select to Sign Up



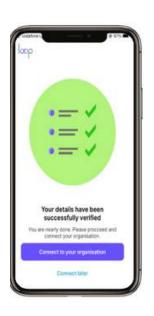
10 If the **verification link** has expired, then you will get the following message. Select **Resend Email**



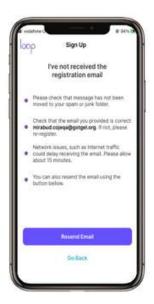
8
Check your email/Text message. Click the link in the email/text message to verify your account.
If you haven't received the email, select the I did not receive the email.



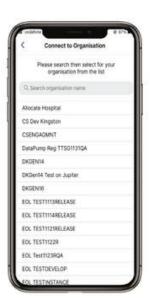
Once the email is verified, select. Connect to your organisation



9
If you have followed all of the instructions and still not received the email, select Resend Email or if it has come through, select Go Back



12 Type the name of your **organisation** in the **search** field and then select it.





Loop App

13
Enter your User name and Password for EmployeeOnLine (EOL)
Select Connect or Cancel

14 You are now connected to your organisation. Select **Next**

