DATIX – Incidents

DIF2 Manager/Reviewer Training 2022

Aim:

The purpose of this training is to guide staff through the incident management process and ensure that timely & appropriate actions are taken and documented for all untoward incidents reported on to Datix.

Objectives:

At the end of the session participants will have an understanding of:

- How incident reporting is managed
- How to find incidents that they are responsible for managing
- Timescales for investigation
- Levels of investigation
- Corrective actions/action plans
- How to close/reallocate incidents
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Date	Time	Venue
Wednesday 19th January	14:00 – 15:00	Microsoft Teams Meeting
Tuesday 15th February	10:00 – 11:00	Microsoft Teams Meeting
Wednesday 16th March	09:00 – 10:00	Microsoft Teams Meeting
Wednesday 13th April	14:00 – 15:00	Microsoft Teams Meeting
Tuesday 17th May	13:00 – 14:00	Microsoft Teams Meeting
Thursday 16th June	14:00 – 15:00	Microsoft Teams Meeting
Wednesday 20th July	14:00 – 15:00	Microsoft Teams Meeting
Wednesday 17th August	09:00 – 10:00	Microsoft Teams Meeting
Tuesday 13th September	10:00 – 11:00	Microsoft Teams Meeting
Thursday 20th October	14:00 – 15:00	Microsoft Teams Meeting
Wednesday 16th November	14:00 – 15:00	Microsoft Teams Meeting
Thursday 15th December	14:00 – 15:00	Microsoft Teams Meeting

To book a place, please e-mail the generic in box: Datix@lthtr.nhs.uk