

Learning Environment



Ward 12

Learner Booklet





Welcome

We would like to warmly welcome you to Lancashire Teaching Hospitals NHS Foundation Trust (LTHTR). Incorporated on the 1st of April 2005, LTHTR was the first trust in the county to be awarded "Teaching Hospitals" status.

We have created this pack as a useful resource to help you to settle in with us. The purpose of this booklet is to provide you with information to help you on your learning environment.

About LTHTR

We have three equally important strategic aims:

- To provide outstanding and sustainable healthcare to our local communities
- To offer a range of high-quality specialist services to patients in Lancashire and South Cumbria
- To drive health innovation through world class education, training and research

We provide a range of Hospital based health services for adults and children and cover a range of specialities. These include cancer services such as radiotherapy, drug therapies and surgery, disablement services such as artificial limbs and wheelchair provision. Other specialities include vascular, major trauma, renal, neurosurgery and neurology including brain surgery and nervous system diseases.

Our five core values:

- Being caring and compassionate
- Recognising individuality
- Seeking to involve
- Building team spirit
- Taking personal responsibility















We deliver care and treatment from three main facilities:

- Royal Preston Hospital
- Chorley and South Ribble Hospital
- Specialist Mobility and Rehabilitation Centre, Preston

In relation to car parking, please refer to your Induction to the Trust, for information regarding car parking. Additional information can be found on our Intranet page. https://legacy-intranet.lthtr.nhs.uk/car-parking-documents















Orientation to your Learning Environment – Adult Nursing

Please complete and present at your initial meeting.

Pre-orientation	2 weeks	prior to	startıng vour	Learning	Environment

lunch, where should I go on my first day and who should I report to. Ask to be shown your Learner Board, where you will find out who your Supervisor and Assessor is. Ask to be shown your Learner Resource File. Ask to be shown your off duty and find out what the process is should you ne to request an amendment. (It would be at this point that any requests are to I made). Access your learning handbook via the Health Academy webpage and start planning what you want to achieve from your Learning Environment. We advise that on your first day you will be starting at 9am, please discust this with your learning environment. First day on your new Learning Environment Introduce yourself and inform them that it's your first day. Ask to be shown around again, should you require this. Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained.		
 □ Ask to be shown your Learner Board, where you will find out who your Supervisor and Assessor is. □ Ask to be shown your Learner Resource File. □ Ask to be shown your off duty and find out what the process is should you not to request an amendment. (It would be at this point that any requests are to be made). □ Access your learning handbook via the Health Academy webpage and start planning what you want to achieve from your Learning Environment. □ We advise that on your first day you will be starting at 9am, please discuss this with your learning environment. First day on your new Learning Environment □ Introduce yourself and inform them that it's your first day. □ Ask to be shown around again, should you require this. □ Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. □ Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). □ The local fire procedures have been explained and where you can find the equipment needed. □ Resuscitation equipment has been shown and explained. □ You know how to summon help in the event of an emergency. □ Lone working policy has been explained (if applicable). □ Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). □ You are aware of your professional role in practice. Within your first week on your Learning Environment □ Resuscitation policy and procedures have been explained. 		Visit your Learning Environment; ask to be shown around and ask what to expect on your first day i.e. where do I put my belongings, where can I put my
 Ask to be shown your Learner Resource File. Ask to be shown your off duty and find out what the process is should you not to request an amendment. (It would be at this point that any requests are to be made). Access your learning handbook via the Health Academy webpage and start planning what you want to achieve from your Learning Environment. We advise that on your first day you will be starting at 9am, please discust this with your learning environment. First day on your new Learning Environment Introduce yourself and inform them that it's your first day. Ask to be shown around again, should you require this. Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		Ask to be shown your Learner Board, where you will find out who your
to request an amendment. (It would be at this point that any requests are to be made). Access your learning handbook via the Health Academy webpage and start planning what you want to achieve from your Learning Environment. We advise that on your first day you will be starting at 9am, please discuss this with your learning environment. Introduce yourself and inform them that it's your first day. Ask to be shown around again, should you require this. Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained.		·
 Access your learning handbook via the Health Academy webpage and start planning what you want to achieve from your Learning Environment. We advise that on your first day you will be starting at 9am, please discuss this with your learning environment. First day on your new Learning Environment Introduce yourself and inform them that it's your first day. Ask to be shown around again, should you require this. Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		Ask to be shown your off duty and find out what the process is should you need to request an amendment. (It would be at this point that any requests are to be made).
 We advise that on your first day you will be starting at 9am, please discuss this with your learning environment. First day on your new Learning Environment Introduce yourself and inform them that it's your first day. Ask to be shown around again, should you require this. Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		,
 Introduce yourself and inform them that it's your first day. Ask to be shown around again, should you require this. Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		We advise that on your first day you will be starting at 9am, please discuss
 Introduce yourself and inform them that it's your first day. Ask to be shown around again, should you require this. Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 	Eiro	et day an your naw Lagraing Environment
 Ask to be shown around again, should you require this. Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 	<u>FII S</u>	t day on your new Learning Environment
 Request to be shown the Team Board where the teams for the day are displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		·
displayed, so you can familiarise yourself with; who is in your team, who you are working alongside and where your break times will be displayed. Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained.		
 Ask to have the chain of command explained to you on this Learning Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		displayed, so you can familiarise yourself with; who is in your team, who you
 Environment and ask who oversees this Learning Environment (i.e. Unit/War Manager). The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		
 The local fire procedures have been explained and where you can find the equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		Environment and ask who oversees this Learning Environment (i.e. Unit/Ward
 equipment needed. Resuscitation equipment has been shown and explained. You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		.
 You know how to summon help in the event of an emergency. Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		
 Lone working policy has been explained (if applicable). Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		· ·
 Risk assessments/reasonable adjustments relating to disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		
disability/learning/pregnancy needs have been discussed (where disclosed). You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained.	_	
 You are aware of your professional role in practice. Within your first week on your Learning Environment Resuscitation policy and procedures have been explained. 		,
 Within your first week on your Learning Environment □ Resuscitation policy and procedures have been explained. 		, or or or
☐ Resuscitation policy and procedures have been explained.		You are aware or your professional role in practice.
· · · · · · · · · · · · · · · · · · ·	With	hin your first week on your Learning Environment
· · · · · · · · · · · · · · · · · · ·	П	Resuscitation policy and procedures have been explained
Tou are aware of where to find local policies;		You are aware of where to find local policies;





☐ Health & Safety
☐ Incident reporting procedures
☐ Infection control
☐ Handling of messages and enquiries
☐ Information Governance requirements
☐ Other policies
Policy regarding Safeguarding has been explained.
Complete your initial meeting with your Practice Supervisor/Assessor and
discuss any Inter-professional Learning Sessions that you would like to attend.

If you require any further support with your orientation, please contact your Unit/Ward Manager or our Clinical Placement Support Team on 01772 528111/placement.support@lthtr.nhs.uk

Please note: Any member of staff can complete this document with you.





Learning Environment

We would like to welcome you to your learning environment.

Ward number: 01772 523620/ 01772 523672

Emergency number: 2222

Ward Shift Pattern

Day: 0700-1930

Night: 1900-0730

You will be expected to work any of the above shifts, and your rotas will be assigned to you in advance. Although you will be expected to work the shifts allocated, flexibility will be considered with good reason.

If you are unwell or cannot attend for a good reason, please follow the absence policy whereby you contact the ward in advance, contact university and email learner.absences@lthtr.nhs.uk

Multidisciplinary teams

There are multiple types of people to work alongside. These include:

- Doctors
- Physician associates
- RGNS
- Assistant practitioners
- Health care assistants
- Pharmacists
- Physiotherapy
- Occupational therapy
- Nutrition team
- Stoma nurses
- Speech and language team
- Discharge facilitator
- Discharge assessment nurse
- Social workers
- Safeguarding team
- Acute pain team
- Tissue viability nurses





- Diabetic specialist nurses
- Infection control nurses
- Theatre practitioners
- Night practitioners

As a learner, you are encouraged to ask questions and expand your knowledge base. This will allow you to get the best experience whilst on your placement.

Ward Routine

On arrival to each shift, there will be a printed handover sheet which should have all the information you need regarding all the patients on the ward. You will then go on a full walk round handover where the nurse on the previous shift will handover and this gives you a chance you visualise all the patients.

As the ward has 33 beds, we use an algorithm to handover will allows for accurate and concise handover for each patient.

This is FORCEDS.

- Fluids: Intake diet and fluids, nil by mouth, clear free fluids, IV fluids, TPN etc. Output- voiding in toilet, catheter, stoma, NG, drain etc.
- Observations: Frequency and NEWS
- Risk assessments: MUST, Waterlow, Skin assessment, wound, falls, ELOC, etc
- Care plan: Medications, Wounds, plan of care etc.
- Escalation: Has anything been escalated on the shift previous?
- Discharge: Plans for Discharge
- Skin: Frequency of pressure are care, skin integrity.

Each patient's folder has a sheet in which you are expected to fill out before handover on each shift to allow quick and easy handover.

Colorectal Disease

Colorectal cancer- Colorectal cancer develops from the lining on the digestive tract.

Inflammatory Bowel Disease- IBD is the general term to describe disorders which involve chronic inflammation of the digestive tract. Ulcerative colitis- Causes long-lasting inflammation and ulcers in the colon and rectum. This is usually managed conservatively with medications such as steroids, but patients may be admitted for further treatment such as pain management or surgery.





Chron's disease – Characterised by inflammation of the lining of the digestive tract which spreads into tissue. Chron's can affect any area of the small or large intestine. Similar to UC, Chron's is usually treated conservatively with medications but is more likely to require surgery for symptom management.

Perianal conditions

Haemorrhoids are normal blood vessels in the anal canal. They can cause symptoms such as pain and bleeding when they become enlarged or swollen.

A rectal prolapse is a protrusion of the bowel outside the anus. It can usually be rectified by hand but may later require surgery. They can cause pain, bleeding, feeling of constipation and incomplete emptying of rectum, and passing of mucous. Symptoms usually increase as the size of prolapse increases.

Pilonidal Sinus

A pilonidal sinus is a small hole or tunnel in the skin at the top of the buttocks. It doesn't always cause any symptoms and only requires treatment if infected. Infections usually require drainage and antibiotics. This may be done in theatre with general anaesthetic, or on the ward with local anaesthetic. Recovery time is approximately two weeks but hospital admission is usually only 1-2 days, if surgery is required

Abbreviations

A. I	
Abbreviation	Meaning
AAA	Aortic abdominal
	aneurysm
AKA	Above knee amputation
APT	Acute pain team
AXR	Abdominal X-ray
BD	Twice daily
BKA	Below knee amputation
BPH	Benign prostate
	hypertrophy
ВМ	Blood glucose level
CABG	Coronary artery bypass
	graft
CBD	Common bile duct
CFF	Clear free fluids
CKD	Chronic kidney disease
CNS	Clinical nurse specialist
CT	Computer tomography
	scan
CXR	Chest x-ray
D+F	Diet and fluids





DNAR	Do not attempt	
_	resuscitation	
DSN	Diabetic nurse Specialist	
DVT	Deep vein thrombosis	
EDD	Expected date of	
	discharge	
ERCP	Endoscopic retrograde	
F01	cholangiopancreatography	
EOL	End of life	
EOLC	Enhanced levels of care	
FBC	Full blood count	
FF	Free fluids	
HAP	Hospital acquired	
	pneumonia	
HTN	Hypertension/high blood	
	pressure	
IVABX	Intravenous antibiotics	
IVI	Intravenous infusion	
IVDU	Intravenous drug user	
IDDM	Insulin dependent diabetic	
	mellitus	
IHD	Ischaemic heart disease	
IBS	Irritable bowel syndrome	
MDT	Multiple disciplinary team	
MFFD	Medically fit for discharge	
MRCP	Magnetic resonance	
	cholangiopancreatography	
MRI	Magnetic resonance	
1107	imaging	
MST	Morphine sulphate tablet	
NBM	Nil by mouth	
NG	Naso-gastric tube	
NIDDM	Non-insulin dependent	
AU/DA	diabetic mellitus	
NKDA	No known drug allergies	
NPU	Not passed urine	
OA	Osteoarthritis	
OGD	Oesophago-gastro-	
0.0	duodenoscopy	
OD	Once as day	
PCA	Patient controlled	
DOON	analgesia	
PCCN	Patient contribution to	
	case notes	





PID	Pelvic inflammatory
	disease
Px	Prescribed
PRN	As required
QDS	Four times a day
ROC	Removal of clips
ROS	Removal of sutures
RWT	Routine ward test of urine
SFBC	Strict fluid balance chart
SFFD	Surgically fit for discharge
S+S	Soup and sweet
SOB	Short of breath
TAH	Total abdominal
	hysterectomy
TDS	Three times a day
TPN	Total parental nutrition
TWOC	Trial without catheter
TIA	Transient ischaemic attack
UGI	Upper gastrointestinal
USS	Ultrasound scan
VTE	Venous thrombo-
	embolism







Induction

The Local Induction process will take place throughout the first week of your placement.

This will comprise of:

- Trust and department orientation, including housekeeping information
- Location of emergency equipment
- IT access
- Reading & acknowledgement of Mandatory Trust policies such as Health & Safety, Fire Safety, Infection Control, Information Governance, Staff Code of Conduct, Social Networking and Dress Code policies.
- Adult Basic Life Support training if applicable
- Trust Moving & Handling Training if applicable
- COVID-related policies & procedure
- Orientation
- Professional voice: freedom to speak up, datix, chain of command, open door policy
- An awareness of our Educational Governance Team- evaluation and importance of feedback
- Inter-professional Learning Sessions
- Practice Assessment Record and Evaluation (PARE) training, if applicable
- Collaborative Learning in Practice (CLiP™), if applicable
- How the role of Practice Development Facilitator can support you, where applicable







What to bring on your first day

- Uniform: All other items in the dress code policy must be adhered to https://legacy-intranet.lthtr.nhs.uk/search?term=uniform+policy
- A smallish bag which would fit into a small locker.
- You may wish to bring a packed lunch and a drink on your first day.

Inter-professional Learning Sessions and eLearning Resources

At our Trust, our Education Team facilitates a yearly programme of Inter-professional Learning (IPL) sessions. This programme consists of various teaching sessions, delivered by our Specialist Teams, to support and enhance our learners and trainees' learning experience with us.

Inter-professional learning is an important part of your development and allows you to build professional relationships and communication skills with the wider multi-disciplinary teams. Our IPL sessions are valuable in supporting you to stretch your knowledge and experiences to enhance your clinical practice. They also help bridge the gap between theory and practice, allowing you to hold a deeper understanding of the topics discussed. Our sessions are open for all learners and trainees on placement at our Trust to attend and these learning opportunities are an extension to your learning environment; therefore, these hours need to be recorded on your timesheets. We encourage our staff to facilitate enabling a learner/trainee to attend these sessions.

Please note: You must inform your learning environment prior to attending a session. These IPL sessions need to be discussed in a timely manner with your learning environment.

You are required to complete a reflection on each of your IPL sessions, as well as documenting on your HEI documentation what you have learnt and how this relates to your current placement.

You can book onto our IPL Sessions by accessing this link https://elearning.lthtr.nhs.uk/login/index.php and searching for 'IPL'.

You can access our policies and procedures via our Intranet page, which will help expand and stretch your knowledge.





Support with evidencing your learning outcomes or proficiencies

We encourage you to use the Trust learning logs to collate and evidence your skills, knowledge and abilities achieved. You can then present your completed learning logs to your Practice Assessor/Educator during your assessment meetings. Any staff member who is involved in coaching you can complete your learning log feedback.

You can request time during your placement hours to complete these and request feedback prior to the shift ending. To obtain a copy of our learning logs, please visit our Health Academy Webpage on the link below, where you will see a copy of our CLiP™ Learning Log available for you to download, on the right hand side - https://healthacademy.lancsteachinghospitals.nhs.uk/support/clinical-placement-support/collaborative-learning-in-practice-clip/

Chain of Command

Keeping patients safe, providing the best care that we can and learning in an environment where you feel safe and valued is important to us. Speaking up about any concern you have on your learning environment is also important. In fact, it's vital because it will help us to keep improving our services for all patients.

There may be occasions where we witness, experience or are asked to do something that causes us concern. Often, these concerns can be easily resolved, but sometimes it can be difficult to know what to do.

Our Clinical Placement Support Team are available Monday – Friday, 8.00am – 4.00pm should you need to contact them in relation to any concerns regarding your learning environment. If your concern relates to patient safety and/or your concerns are outside of these hours, please follow the chain of command in your learning environment and speak with the person in charge.

Please visit our Freedom to Speak Up page on the Intranet for more details.







We value your feedback

Our Trust values your feedback. To continuously improve, we offer opportunities for our learners and trainees to provide feedback regarding both your learner experience and your learning environment. We would encourage you to kindly complete your end of placement evaluation, within your clinical hours.

We will keep you updated with the improvements that we make based on the feedback you provide us with.

Learning Environment Improvement Forum

Our Learning Environment Improvement Forum began in November 2021, with key stakeholders attending; Learners, Trainees, Clinical Staff, Education Leads and our Nursing Directorate. Bi-monthly meetings are held to share new and innovative ideas as to how we can collaboratively enhance our learning environments, to support both learners, trainees and staff.

All attendees at the Learning Environment Improvement Forums contribute their suggestions and guidance on our projects. Collaboratively, exciting improvements are implemented to enhance our learning environments.

Innovative changes made by our Learning Environment Improvement Forum, within Academic Year 2021-2022;

- NEW Learner Boards designed and placed on our learning environments
- Learner booklets made available on our Health Academy webpage to prepare our learners and trainees for their clinical placements, as suggested by our learners and trainees
- PARE and CLiP™ training embedded into our Learner and Trainee Inductions
- Quick Reference Guide designed and created to welcome our learners and trainees to the Trust and prepare them for their clinical placements

We welcome any of our staff, learners and trainees at the Trust to attend our Learner Environment Improvement Forums, to contribute your ideas and suggestions for our new and innovative projects. You can join via the E-Learning Portal - https://elearning.lthtr.nhs.uk and going to Courses, then selecting the tab 'Inter Professional Learning', where you will see our forum listed.