

## New Health and Digital Literacy E-Learning \*strongly recommended\*

Tackle Health Inequalities ✓ Communicate Better ✓ Improve Patient Experience ✓

48.64% of 16–64-year-olds can't process health facts.

Many can't use digital devices.

This makes them worse off than those who can.



That means **nearly 1/2** the patients you see might not understand how to take their medication, how to manage post-operatively, or how to book follow-up appointments.

Complete & evidence professional standards including:

GMC Professional Capabilities Framework, NMC Code, GPhC Standards for Pharmacy Professionals, and the Care Certificate.

This course reflects the principles of equality, diversity and human rights.

Book a Health Literacy Awareness training session for your team to improve awareness and learn some mitigating techniques

Contact the library: library@lthtr.nhs.uk or 01772 522763



